Actor Sara: she looking for a new racket.

Sports Tools Store: An online store that sells sports equipment for various games

Flow of event

Log in

1. Sara opens the Sports Tools Store website and clicks the “Log In” button.

2. She enters her email address and password and clicks the “Sign In” button.

3. The system verifies Sarah's data and grants her access to her account.

View item:

Sarah searches for “racket” in the search bar.

Click on the picture of the racket she likes to read more details.

Sarah reads the racket description, type, looks at pictures, and checks reviews.

Make purchase :

Sarah decided to buy the racket and add it to her shopping cart.

She shows her shopping cart and confirms her order details.

Enter your shipping address and payment information and click the "Complete Purchase" button.

paying off:

The system verifies Sarah's payment information and confirms her order.

Sarah receives an email with her order confirmation and expected delivery date.

A few days later, Sarah receives the racket

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